

<p>Northumberland Adviceline Monday to Friday 9.00am to 4.30pm 03444 111 444</p>	
<p>Online advice www.citizensadvice.org.uk</p>	
<p>Face-to-face drop-in and appointment sessions</p>	
<p>Alnwick <i>Tuesday 9.30am - 3.30pm</i> <i>Appts available on Thursdays</i> Adult Learning Centre, Lindisfarne School, Lindisfarne Rd, Alnwick, NE66 1AX</p>	<p>Amble <i>Tuesday 9.30am - 12.30</i> Fourways Centre, Bridge Street Amble, NE65 0DR</p>
<p>Ashington (from Sept 2018) <i>Monday & Tuesday 9.30am - 12.30pm</i> <i>*New* Thursday 12.00pm - 3.00pm</i> 89-91 Station Road Ashington, NE63 8RS</p>	<p>Berwick <i>Wednesday & Friday 9.30am - 3.30pm</i> 5 Tweed Street Berwick-upon-Tweed, TD15 1NG</p>
<p>Blyth <i>Tuesday & Wednesday 9.30am - 3.30pm</i> Unit 9/10 Sextant House Freehold Street Blyth, NE24 2BA</p>	<p>Cramlington <i>Monday & Tuesday 9.30am - 3.30pm</i> 1st floor, 13 Dudley Court Manor Walks Cramlington, NE23 6QW</p>
<p>Morpeth <i>Wednesday 9.30am - 3.30pm</i> 28B Bridge Street Morpeth, NE61 1NL</p>	<p>Hexham <i>Wednesday & Friday 9.30am - 3.30pm</i> The Community Centre, Gilesgate Hexham NE46 3NP</p>
<p>Appointment only sessions</p>	
<p>Haltwhistle <i>Pre-booked appointments only</i> Haltwhistle Library, Mechanics Inst, Westgate, Haltwhistle NE49 0AX</p>	<p>Prudhoe <i>Pre-booked appointments only</i> The Manors, Adderlane Rd, Prudhoe NE42 5ET</p>

Northumberland Adviceline

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03444 111 444

Online advice www.citizensadvice.org.uk

Debt Advice Helpline

Monday to Friday 9.00am to 4.30pm

01670 339960

Or

Text '**debt**' to **81400** (for a call back within 2 working days)

How we help

When you contact us you will be given a short assessment interview so that we can discuss your options and decide how best to help you. This could include:

- Simple information provided at the assessment interview.
- An appointment with our generalist advice service.
- An appointment with our specialist advice service.
- Signposting or referral to another appropriate agency.

Volunteering

Citizens Advice Northumberland is a registered charity which relies on trained volunteers to help deliver its services. If you are interested in volunteering for the organisation you can find out more about the Citizens Advice service and volunteering at:

www.citizensadvice.org.uk

Citizens Advice Northumberland debt advice is authorised and regulated by the Financial Conduct Authority.
FRN: 617689. If you are not happy with the service or advice you receive you have the right to make a complaint.

If Citizens Advice Northumberland is not able to resolve your complaint you can ask the financial ombudsman service to investigate for you. Full details of our complaints policy can be found at www.citizensadvice.org.uk/about-us/contact-us/complaints/ and details of the financial ombudsman service can be found at www.financial-ombudsman.org.uk